

MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name

GABRIEL JASSO PHD

MFDR Tracking Number

M4-17-3553-01

MFDR Date Received

AUGUST 8, 2017

Respondent Name

VALLEY FORGE INSURANCE CO

Carrier's Austin Representative

Box Number 47

REQUESTOR'S POSITION SUMMARY

<u>Requestor's Position Summary</u>: "Please note from the attached proof of First Submission to the carrier that you did receive the claim timely and in compliance with Rule 133.20(b) and therefore, this claim is subject to having a Complaint filed on the carrier for non-payment."

Amount in Dispute: \$2,520.64

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "It is clear from the submitted documentation that the Requestor is taking the position that it timely submitted the medical billing at issue in this dispute to the Carrier by fax. Specifically, the Requestor highlights as its 'Proof of Receipt by Carrier' a fax machine printout. The Requestor has a fax machine header that purports to show a transmission date of February 2, 2017. It is important to note that the Requestor fails to provide a fax confirmation page showing evidence of successful transmission to the Carrier...Carrier denied receipt of a 22 page fax from the listed fax number...Carrier contacted its IT department to conduct a search for incoming faxes...As reflected below from the Rightfax History Log, Carrier can show that a fax did not come in from this healthcare provider on February 2. 2017."

Response Submitted by: CNA

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
November 3, 2016	CPT Code 96118 (X16) Neuropsychological testing (eg, Halstead-Reitan Neuropsychological Battery, Wechsler Memory Scales and Wisconsin Card Sorting Test), per hour of the psychologist's or physician's time, both face-to-face time administering tests to the patient and time interpreting these test results and preparing the report	\$2,520.64	\$0.00

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. Texas Labor Code §408.027, effective September 1, 2007, sets out the rules for timely submission of a claim by a health care provider.
- 3. 28 Texas Administrative Code §133.20, effective January 29, 2009, 34 Texas Register 430, sets out the procedure for healthcare providers submitting medical bills.
- 4. 28 Texas Administrative Code §102.4(h), effective May 1, 2005, sets out rules to determine when written documentation was sent.
- 5. 28 Texas Administrative Code §134.203, effective March 1, 2008, sets out the fee guidelines for reimbursement of professional medical services provided in the Texas workers' compensation system.
- 6. The services in dispute were reduced / denied by the respondent with the following reason codes:
 - 29-The time limit for filing has expired.
 - Date(s) of service exceed (95) day time period for submission per Rule 408.027 and Bulletin No. B-0037-05A.

<u>Issues</u>

- 1. Did the requestor support position that the disputed bills were submitted timely?
- 2. Is the requestor entitled to reimbursement for CPT code 96118?

Findings

1. According to the explanation of benefits, the respondent denied reimbursement for the services in dispute based upon reason codes "29-The time limit for filing has expired."

Texas Labor Code §408.027(a) states, "A health care provider shall submit a claim for payment to the insurance carrier not later than the 95th day after the date on which the health care services are provided to the injured employee. Failure by the health care provider to timely submit a claim for payment constitutes a forfeiture of the provider's right to reimbursement for that claim for payment."

28 Texas Administrative Code §102.4(h), states, "Unless the great weight of evidence indicates otherwise, written communications shall be deemed to have been sent on: (1) the date received, if sent by fax, personal delivery or electronic transmission or, (2) the date postmarked if sent by mail via United States Postal Service regular mail, or, if the postmark date is unavailable, the later of the signature date on the written communication or the date it was received minus five days. If the date received minus five days is a Sunday or legal holiday, the date deemed sent shall be the next previous day which is not a Sunday or legal holiday." A review of the submitted documentation does not contain any evidence such as a fax, personal delivery, electronic transmission, or certified green cards to support the bill was sent to the respondent within the 95 day deadline.

The requestor submitted a bill with a facsimile date stamp of "02/02/2017 08:56AM". The Division finds that the requestor sufficiently supported position that the disputed bills were submitted timely in accordance with Texas Labor Code §408.027(a). As a result, the respondent's denial is not supported.

- 2. 28 Texas Administrative Code §134.203(a)(5) states "Medicare payment policies" when used in this section, shall mean reimbursement methodologies, models, and values or weights including its coding, billing, and reporting payment policies as set forth in the Centers for Medicare and Medicaid Services (CMS) payment policies specific to Medicare."
 - 28 Texas Administrative Code §134.203 (b)(1) states, "For coding, billing, reporting, and reimbursement of professional medical services, Texas workers' compensation system participants shall apply the following: (1) Medicare payment policies, including its coding; billing; correct coding initiatives (CCI) edits; modifiers; bonus payments for health professional shortage areas (HPSAs) and physician scarcity areas (PSAs); and other payment policies in effect on the date a service is provided with any additions or exceptions in the rules."

On the disputed date of service the requestor billed sixteen (16) units of CPT code 96118.

CPT code 96118 is defined as "Neuropsychological testing (eg, Halstead-Reitan Neuropsychological Battery, Wechsler Memory Scales and Wisconsin Card Sorting Test), per hour of the psychologist's or physician's time, both face-to-face time administering tests to the patient and time interpreting these test results and preparing the report."

The code descriptor indicates that it is billed and reported per hour. The requestor billed sixteen (16) hours

of code 96118. A review of the submitted medical records do not support a start and end time for the exam and testing, interpreting test results and preparing report to support the sixteen hours billed. As a result, reimbursement is not recommended.

Conclusion

For the reasons stated above, the Division finds that the requestor has not established that additional reimbursement is due. As a result, the amount ordered is \$0.00.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to \$0.00 reimbursement for the services in dispute.

Authorized Signature

		08/31/2017
Signature	Medical Fee Dispute Resolution Officer	Date

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, 37 Texas Register 3833, applicable to disputes filed on or after June 1, 2012.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the** *Medical Fee* **Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.